



Privacy Policy – Attendees

We want you all to enjoy Concord. So that you can do so without worry, we take our responsibilities to keep personal information secure very seriously. With the new GDPR regulations coming into force we are required to share with how your data will be used, and what will happen if anything goes wrong.

Data we collect:

When you buy your ticket, we collect a limited amount of personal information. We collect your name and email address. We don't collect any other information from you.

How we use your data:

We use your name and email to keep in touch with you in the run up to Concord. Most importantly we use it to deliver you ticket and the password to access the Events tickets, but we will occasionally use it to announce new events, updates to the timetable, provide you with travel information to the venue and so on, but it will all be convention relevant. We will also use it once, after the convention to provide you with access to early bird tickets for the next year.

We will not use your name or email address in any other way, and we will categorically not share it with anyone else, or for sending you adverts or other none convention related email.

FAQ:

Who can see your data?

Your data will be accessible by the Concord Gaming Convention directors, and those working on the entrance desk. It will under no circumstances be shared with anyone else.

What happens if there is a problem?

Whilst we take every precaution with your data, the nature of the modern world means that sometimes, things could go wrong. Should something happen and your data be compromised, we will notify you within 48 hours, sooner if possible.

Do you have a marketing mailing list?

Not yet, but we will be starting one. You must however sign up to that specifically once it is launched. We will not opt you into it unless you tell us to do so.