



Privacy Policy – Volunteers

We appreciate all the work our volunteers do for us, and as such take our responsibilities to keep personal information secure very seriously. With the new GDPR regulations coming into force we are required to share with how your data will be used, and what will happen if anything goes wrong.

Data we collect:

As a volunteer, we collect a limited amount of personal information. We collect your name and email address at the time you volunteer. We don't collect any other information from you.

How we use your data:

We will use the data you have given us to keep in contact with you, confirm timings for any shifts you may be volunteering for, and arrangements ahead of the con. We will also use the email provided to send two additional emails, one to share reflections after the convention and thank you for your help, and one to give you first option on volunteering for the next con.

After that, emails for those not volunteering for a subsequent year will be deleted.

We will not use your name or email address in any other way.

Who can see your data:

Your data will be accessible by the Concord Gaming Convention directors, and to the Volunteer Co-ordinator. It will under no circumstances be shared with anyone else.

FAQ:

What happens if there is a problem:

Whilst we take every precaution with your data, the nature of the modern world means that sometimes, things could go wrong. Should something happen and your data be compromised, we will notify you within 48 hours, sooner if possible.

What if I want to miss a year, but would like to stay on the mailing list:

That is fine, to do so, you will need to tell us in writing that you wish to be added to the permanent Volunteer Mailing List.